



aPad4Paws – Dog Walking

Terms and Conditions

General

1. All clients when signing the contract will be deemed as having understood and accepted aPad4Paws terms and conditions (as laid out here).
2. aPad4Paws will not confirm any booking until a first introductory visit has been carried out with the client and their dog.
3. The client must provide all items necessary for pets to be adequately cared for in the client's absence. (i.e., leads, tags, collars, etc). Should pets require any additional supplies whilst in the care of aPad4Paws, these will be purchased and added to the bill.
4. Collection of dog/s within a 10 mile radius of Derriford Hospital. There will be a £8.00 fee for picking up your dog/s (to a maximum of 2 dogs) and a further £8.00 fee to return your dog/s (to a maximum of 2 dogs).
5. The client must provide aPad4Paws with the name and contact number of someone capable of making a decision relating to the pet(s) in an emergency. If the contact is not available aPad4Paws reserves the right to consult with a veterinary surgeon and then the vet will make a decision which is in the best interests of the animal.
6. The client is responsible for any veterinary bills, no matter how they are incurred, whilst pets are in the care of aPad4Paws.

7. aPad4Paws must be alerted to any behavioural problems with the clients pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract.

8. Although aPad4Paws holds Public Liability insurance, wherever possible pets should be insured by the client. aPad4Paws reserves the right to refuse a booking for any animal which is not insured.

9. aPad4Paws will care for your animal as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, aPad4Paws cannot be held liable for any loss, injury or death to a pet either inside or outside of the home whilst in our care.

10. All dogs being exercised must be fully vaccinated and on a regular flea and worm control regime.

11. The walker will apply personal judgment and cut short a walk if necessary because of extreme weather conditions (ie, heat, thunder storms) for the safety of both the dogs and the walker.

12. All dogs will be exercised on a lead unless prior agreement has been reached with aPad4Paws (see separate Disclaimer for off-lead walking).

13. I further understand that due to the way that dogs interact with one another, minor cuts and scratches can occur even though the dogs are carefully supervised at all times.

Signed

Printed

Date